

Sacramento County
2011 Countywide Information Technology Plan
Progress Report Year End 2011

Focus Area 1: Expand Electronic Access to County Services

Goal 1: Enhance information and community access to County services via the Internet

<i>Objective</i>	<i>Due Date</i>	<i>Owner</i>	<i>Pct Done</i>	<i>Status description</i>
1. Secured Internet access to County data	Dec.	Zakaria		Completed.
2. e-business solution for utility billing	April	Zakaria		Completed. Infrastructure installed in zone 2
3. Format portal page for mobile device access	July	Zakaria		Completed.
4. Migrate to FileNet P8	October	Zakaria		Completed.

Goal 2: Promote partnerships to maximize the use of resources

5. Build repository for GIS master address data	2012	Zakaria		In progress – reduced scope
6. Apply for federal funding to replace CJIS	March	Zakaria		Cancelled. No earmarks are accepted now

Goal 3: Enhance COMPASS functionality to meet the needs of internal users

7. Implement SAP 2011 system updates	Dec.	Zakaria		Completed.
8. Reduce preprinted timesheets by 25%	August	Zakaria		Completed.

Goal 4: Replace the current Property Tax System

9. Complete specs for new property tax system	Oct	Person		Continue to review/refine requirements
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Goal 5: Support major business projects

10. Deploy GPS system for Waste Mgt vehicles		Nadolna		On hold due to budget
11. Imp online purchase of business licenses	July	Nadolna		Completed. In production
12. Install back up generator for MSA traffic ops	Sept	Nadolna		Completed. In production
13. Implement DHA CalFresh call center	Oct	Schultz		Completed by end of October.
14. Imp CalWin online app and benefit viewing	May	Schultz		Completed. In production.
15. Imp online tree permits purchase	2012	Zakaria		Requirements definition complete.
16. Common use terminal equipment at airport	Dec	Baird		Completed. 100% common use airport
17. Imp self service devices at SMF airport	Dec	Baird		Completed. Terminal A has the new devices.
18. Imp shared tenant services at SMF airport	Dec	Baird		Completed. Board approved the program.
19. Implement New Assessor Info Mgt System	2012	Kelleher		In progress; continue into 2012
20. Imp electronic recording in Clerk Recorder	March	Person		Completed. Went live in late March.
21. Imp clinic system at Primary Care Center	July	Reis		In progress. Roll forward into 2012.
22. Pilot Mental Health clinical doc system	Nov	Reis		Completed at YE.
23. Imp tablet PCs for EMD field inspectors	2012	Marsh		In Progress. Roll over to 2012 to finish.
24. Haz Mat business plan submittals online	2012	Marsh		In the planning stage. Mandate starts 2013.

Focus Area 2: Enhance the County IT Infrastructure

Goal 1: Improve the capabilities of the voice and data networks

<i>Objective</i>		<i>Owner</i>	<i>Pct Done</i>	<i>Status description</i>
25. Reduce costs: migrate 3000 phones to VoIP	Dec	Nadolna		Complete. Converted ~ 3400 phones
26. Compare rates: internal vs. external VoIP	2012	Nadolna		Developing RFI. Completion June 2012.
27. Update Security Perimeter policies	2012	Nadolna		Reviewing. Update due by June 2012.

Goal 2: Enhance the Sacramento Regional Radio Communications System

28. 800 mhz radio coverage to Sacramento City	2012	Parker		Construction started.
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Goal 3: Implement a countywide information security program

29. Define an information security program	2012	CISO		Vetted documents ready for ITPB discussion
30. Develop business case for a program	July	CISO		Completed.
31. Cyber Security awareness event	October	CISO		Completed. Outreach to staff and web update

Goal 4: Improve the cost effectiveness and utilization of IT resources and services

32. Pilot desktop virtualization	August	TRG		On hold.
33. Upgrade iCLETs servers and switches	August	Zakaria		Complete in December
34. Upgrade ECM for high availability	2012	Zakaria		In progress. Planning phase.
35. Upgrade mainframe hardware and software	2012	Nadolna		Looking for vendor to assist with HW/SW upgrade. Complete in June 2012.
36. Internal cloud computing for shared services	Dec	TRG		Done. App and Infra services available now.
37. Imp countywide net vulnerability scanning	Dec	TRG		Completed.

Focus Area 3: Manage internal IT service delivery from a countywide perspective

Goal 1: Develop a countywide technology disaster recovery plan

38. Business case for alternate data center	2012	Nadolna		Project underway to study and recommend alternative directions. Due June 2012.
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Goal 2: Deliver IT services in a consistent manner countywide

39. Secure mobile devices that connect to Cnty	Aug	Nadolna		Completed.
40. Digital signature polices and procedures	--	Amrou		Consulted State AG and county counsel.
41. Imp Employee Self Serve in 5 more depts.	April	Zakaria		Completed. More departments scheduled.
42. E-discovery polices and procedures	--	TRG		Cancelled.
43. Stream line IT procurement processes	July	TRG		Policy adopted, process to be implemented.
44. Develop Countywide IT service strategy	2012	TRG		On 3rd iteration. Implementation concepts continues in 2012.