

Sacramento County  
2011 Countywide Information Technology Plan  
Progress Report June 22, 2011

**Focus Area 1: Expand Electronic Access to County Services**

**Goal 1: Enhance information and community access to County services via the Internet**

<i>Objective</i>	<i>Due Date</i>	<i>Owner</i>	<i>Pct Done</i>	<i>Status description</i>
1. Secured Internet access to County data	Dec.	Zakaria		In progress. POC underway.
2. e-business solution for utility billing	April	Zakaria		<b>Completed.</b> Infrastructure installed in zone 2
3. Format portal page for mobile device access	July	Zakaria		In progress. Expected completion 7/30
4. Migrate to FileNet P8	October	Zakaria		In progress. Expected completion 10/30

**Goal 2: Promote partnerships to maximize the use of resources**

5. Build repository for GIS master address data	2012	Ewers		Design complete; project on hold –no budget
6. Apply for federal funding to replace CJIS	March	Zakaria		<b>Cancelled.</b> No earmarks are accepted now

**Goal 3: Enhance COMPASS functionality to meet the needs of internal users**

7. Implement SAP 2011 system updates	Dec.	Zakaria		Scheduled for September 2011
8. Reduce preprinted timesheets by 25%	August	Zakaria		In progress. Expected completion date 8/30

**Goal 4: Replace the current Property Tax System**

9. Complete specs for new property tax system	Oct	Person		Continue to review/refine requirements
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**Goal 5: Support major business projects**

10. Deploy GPS system for Waste Mgt vehicles		Leveroni		Alternatives being considered due to budget
11. Imp online purchase of business licenses	July	Leveroni		Implementation in progress.
12. Install back up generator for MSA traffic ops	Sept	Leveroni		Generator purchased. Installation in Sept
13. Implement DHA CalFresh call center	Oct	Schultz		In development for implementation.
14. Imp CalWin online app and benefit viewing	May	Schultz		<b>Completed.</b> In production.
15. Imp online tree permits purchase		Leveroni		Requirements definition complete.
16. Common use terminal equipment at airport	Dec	Baird		Ongoing
17. Imp self service devices at SMF airport	Dec	Baird		<b>Completed.</b> Terminal A has the new devices.
18. Imp shared tenant services at SMF airport	Dec	Baird		<b>Completed.</b> Board approved the program.
19. Implement New Assessor Info Mgt System		Kelleher		In progress
20. Imp electronic recording in Clerk Recorder	March	Person		<b>Completed.</b> Went live in late March.
21. Imp clinic system at Primary Care Center	July	Reis		In progress
22. Pilot Mental Health clinical doc system	Nov	Reis		In progress
23. Imp tablet PCs for EMD field inspectors		Marsh		Staff to start converting summer of 2011
24. Haz Mat business plan submittals online		Marsh		In the planning stage. Mandate starts 2013.

## Focus Area 2: Enhance the County IT Infrastructure

### Goal 1: Improve the capabilities of the voice and data networks

<i>Objective</i>		<i>Owner</i>	<i>Pct Done</i>	<i>Status description</i>
25. Reduce costs: migrate 3000 phones to VoIP	Dec	Nadolna		Converting approximately 3400 phones
26. Compare rates: internal vs. external VoIP		Nadolna		Developing RFI.
27. Update Security Perimeter policies		Nadolna		Completed proof of concept with Oracle

### Goal 2: Enhance the Sacramento Regional Radio Communications System

28. 800 mhz radio coverage to Sacramento City		Parker		Construction started.
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### Goal 3: Implement a countywide information security program

29. Define an information security program	July	CISO		2 roundtables held for dept input
30. Develop business case for a program	July	CISO		Defining expectations & outcome first.
31. Cyber Security awareness event	October	CISO		Not started

### Goal 4: Improve the cost effectiveness and utilization of IT resources and services

32. Pilot desktop virtualization	August	TRG		Assessor's Office/OCIT
33. Upgrade iCLETs servers and switches	August	Zakaria		In progress. Expected completion date is 8/30
34. Upgrade ECM for high availability	Dec.	Zakaria		In progress. Planning phase.
35. Upgrade mainframe hardware and software	Sept	Nadolna		SW upgrade on 6/22. Then HW upgrade next
36. Internal cloud computing for shared services	Dec	TRG		Approx 10 Internal cloud computing services are currently available as a subscription. Still need application delivery services.
37. Imp countywide net vulnerability scanning	Dec	TRG		So far, completed audit of subnets to scan.

## Focus Area 3: Manage internal IT service delivery from a countywide perspective

### Goal 1: Develop a countywide technology disaster recovery plan

38. Business case for alternate data center	Sept	Nadolna		Project underway to study and recommend alternative directions
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### Goal 2: Deliver IT services in a consistent manner countywide

39. Secure mobile devices that connect to Cnty	Aug	Nadolna		Brian Morrow working with the TRG on timing for the policies to be pushed to PDAs
40. Digital signature polices and procedures		Amrou		No information provided.
41. Imp Employee Self Serve in 5 more depts.	April	Zakaria		<b>Completed.</b> More departments scheduled.
42. E-discovery polices and procedures	--	TRG		No activity.
43. Stream line IT procurement processes	July	TRG		Scope completed pending proto-type Sharepoint site approval.
44. Develop Countywide IT service strategy	July	TRG		Presentation in July.