

Sacramento County

2014 - 15 Countywide Information Technology Plan

Progress Report June, 2015

Focus Area 1: Expand Electronic Access to County Services

Goal 1: Enhance information and community access to County services via the Internet

<i>Objective</i>	<i>Due Date</i>	<i>Division Chief</i>	<i>% Done</i>	<i>Status description</i>
1. Create Utility Bill Demand Letters for Title Companies		Kristin		Completed.
2. Implement Voter Registration accessible ballot book modifications		Kristin		Completed.
3. Implement cross county access to the Affordable Care Act System		Rob		Completed.
4. Update the County mobile applications to a new standard template	June 2015	Kristin		Carryover to 15/16 for completion.
5. Redesign SacCounty News using Responsive Design Principals		Kristin		Completed.
6. Implement Mega Menus on the County Internet Portal		Kristin		Completed.
7. Prepare Responsive Design templates for County departments		Kristin		Completed.
8. Implement e-Property Tax mobile application		Kristin		Completed.
9. Implement Online Campaign Disclosure System		Kristin		Completed.
10. Implement Conflict of Interest Form 700 Online Filing		Kristin		Completed.

(9 out of 10 projects completed, June 2015)

Goal 2: Support major business projects to promote growth

11. Publish Recording system replacement RFP	February 2015	Kristin		Completed.
12. Contract with Gartner to review and update the County Property Tax System Requirements		Kristin		Completed.
13. Automating CUBS lean requests with the County Clerk Recorder		Kristin		Completed.
14. Implement electronic medical record for Juvenile Health Services		Ray		Carryover to 15/16 for completion.
15. Implement text analytics for Child Protective Services		Ray		Project Cancelled by customer
16. Implement desktop hard drive encryption for HIPAA-covered DHHS divisions		Ray		Completed
17. Implement "Be Healthy Sacramento" Community Dashboard		Ray		Completed
18. Publish RFP for a new parking revenue control system at Airports		Steve		Completed.

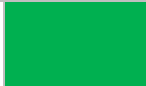


19. Extend the electronic data entry portal to the cottage food program	January 2015	Debbie		Completed.
20. Begin data exchange with the State for CERS	Dec. 2015	Debbie		Completed.
21. SMART – New Hire Registry for DHA	08/31/14	Rob		Completed.
22. Merge of CUTE database into SMART for DHA		Rob		Completed.
23. SMART – reinvestigation for DHA Cal Works		Rob		Completed.
24. DHA performance measures dashboard	08/31/14	Rob		Completed.
25. DHA performance measures – Direct Data Connect	06/30/15	Rob		Completed.
26. Deploy tablet application to DHA managers	08/31/14	Rob		Completed.
27. Implement Case Management System for DHA Program Integrity Division	03/31/15	Rob		Completed.
28. Implement Lobby kiosks for DHA locations at Watt, Research, Fulton, and Rancho Cordova	06/30/15	Rob		Completed.
29. Implement new CalWin replicated database	02/27/15	Rob		Completed.
30. Implement New Contracts Database for DHA	03/31/15	Rob		Completed.
31. Publish DERA PERS documents to the Internet		Kristin		Completed.
32. Modernize Conflict Criminal Defender case management application		Kristin		Completed.

(21 out of 22 projects completed, June 2015)

Focus Area 2: Enhance the County IT Infrastructure




















Goal 1: Improve the capabilities of the voice and data networks

<i>Objective</i>	<i>Due Date</i>	<i>Owner</i>	<i>Pct Done</i>	<i>Status description</i>
33. Implement Mobile Device Management	Nov. 2014	Debbie		Completed.
34. Implement Session Initiation Protocol (SIP) trunking to deliver telephone services	April 2015	Debbie		Carryover to 15/16 for completion.
35. Implement Multiprotocol Label Switching (MPLS) at the network core	May 2015	Debbie		Completed.
36. Decommission obsolete Time-division Multiplexing (TDM) phone system infrastructure	May 2015	Debbie		Completed.
37. Upgrade Campus and Wide Area Network (WAN) edge network equipment	June 2015	Debbie		Completed.

38. Evaluate and Implement CAL-Net 3 contracts to reduce circuit costs	April 2015	Debbie		Completed.
39. Implement Security Information and Event Management (SIEM) system to proactively detect security issues on the WAN	June 2015	Debbie		Carryover to 15/16 for completion.
40. Implement replacement for Qualys vulnerability scanning (Rapid 7 Nexpose)	April 2015	Debbie		Completed.

(5 out of 8 projects completed, June 2015)

Goal 2: Improve the cost effectiveness and utilization of IT resources and services

41. Implement SCCM and SCOM on all appropriate DTECH Managed devices	January 2015	Debbie		Completed.
42. Integrate System Center Suite with Service Now	April 2015	Debbie		Completed.
43. Research and develop plan for Microsoft 2003 Server End of Life	Dec. 2014	Debbie		Completed.
44. System Redesign and Hardware refresh for the CVISS System (COPLINK)	February 2015	Debbie		Completed.
45. Emergency Operations Center (EOC) redesign and move to County services	October 2015	Debbie		Completed.
46. Replace aging Virtual Server infrastructure	May 2015	Debbie		Carryover to 15/16 for completion.
47. GIS system architecture redesign		Kristin		Completed.
48. Upgrade and deploy new GIS viewer technologies and framework		Kristin		Completed.
49. SAP ERP annual updates		Steve		Completed.
50. Implement Service Desk system replacement (incident, change & asset management)		Steve		Completed.
51. FileNet upgrade for DHA		Kristin		Completed.
52. Implement Calabrio speech analytics (workforce management) for DHA	12/31/14	Rob		Completed.
53. Russian language module for Kofax		Rob		Project Canceled by DHA
54. Adaptive Planning implementation		Patrice		Completed.
55. SharePoint 2013 upgrade		Kristin		Completed.
56. Accela 7.3 and infrastructure upgrade	February 2015	Kristin		Completed.
57. Implement Accela integration with 311 (Lagan)		Kristin		Carryover to 15/16 for completion.
58. Migrate DHA Intranet to the countywide SharePoint infrastructure		Kristin		Completed.
59. Analyze options for replacing the Branch Center Server Room facility	January 2015	Debbie		Completed.

and begin a project to implement the chosen option				
60. Consolidate FileNet Infrastructure for Department of Finance and the County Clerk Recorder	Dec 2015	Kristin		Carryover to 15/16 for completion.
61. Migrate Sheriff's Main Jail Archives to Kofax/FileNet P8.		Kristin		Completed.
62. Make Sheriff's Jail Archives available for query through WebKPF.		Kristin		Completed.

(19 out of 22 projects completed, June 2015)

Goal 3: Upgrade Countywide Radio Communications Infrastructure

63. Complete the new Sacramento Delta Radio Site RFP and vendor selection for construction phase	June 2015	Debbie		Completed.
64. Assist with Sheriff Department dispatch center relocation	March 2015	Debbie		Completed.
65. Develop and publish a P25 project timeline including subscribers, consoles, and infrastructure	March 2015	Debbie		Completed.

(3 out of 3 projects completed, April 2015)

Focus Area 3: Manage internal IT service delivery from a countywide perspective

Goal 1: Deliver IT services in a consistent manner countywide

66. Implement SAP ESS for Benefits		Steve		Project cancelled by customer
67. Implement Crystal Reports capability for SAP		Steve		Capability now exists; new reports being specified
68. Implement Secure access to ESS/MSS from the County Internet Portal		Steve		Completed.
69. Move communications center staff from Branch Center to 799 G Street		Steve		Carryover to 15/16 for completion.
70. Initiate an Information Security Program		Rami		Completed.
71. Update the County Information Technology Standards		Rami		Completed.
72. Update the County Information Technology Acceptable Use Policy		Rami		Completed.
73. Update the County Mobile Devices Management Policy		Rami		This policy is now a part of the Acceptable Use Policy.
74. Create Countywide cloud based storage infrastructure (Internet facing Drop Box for the County)	March 2015	Debbie		Completed.

(8 out of 9 projects completed, June 2015)

Summary

Projects In Progress	8	10.81%
Projects Completed	66	89.19%
Total Projects	74	100.00%

Percentage of projects not canceled that were completed: 87.84%