

Sacramento County
2012 Countywide Information Technology Plan
Progress Report December 27, 2012

Focus Area 1: Expand Electronic Access to County Services

Goal 1: Enhance information and community access to County services via the Internet

<i>Objective</i>	<i>Due Date</i>	<i>Owner</i>	<i>% Done</i>	<i>Status description</i>
1. Electronic Plan Submittal and Review	2013	DTech	<div style="width: 20%; background-color: gray;"></div>	Will continue to 2013 IT Plan
2. e-Forms for new employees process	2013	DTech	<div style="width: 20%; background-color: gray;"></div>	Will continue to 2013 IT Plan
3. Utility bill demand letters for title companies	2013	DTech	<div style="width: 20%; background-color: gray;"></div>	Will continue to 2013 IT Plan
4. Implement 311 CRM and Internet portal	2013	DTech	<div style="width: 10%; background-color: gray;"></div>	Will continue to 2013 IT Plan
5. Build GIS Master Address Data repository	2013	DTech	<div style="width: 30%; background-color: gray;"></div>	Will continue to 2013 IT Plan
6. Publish new Economic Development website	2013	DTech	<div style="width: 40%; background-color: gray;"></div>	Will continue to 2013 IT Plan
7. Implement Enterprise Service Bus	12-10-12	DTech	<div style="width: 100%; background-color: gray;"></div>	Complete.
8. County Internet templates to county depts.	02-10-12	DTech	<div style="width: 100%; background-color: gray;"></div>	Complete.
9. Business Licenses Internet application	02-27-12	DTech	<div style="width: 100%; background-color: gray;"></div>	Complete.
10. Implement Green Sacramento website	04-02-12	DTech	<div style="width: 100%; background-color: gray;"></div>	Complete.
11. Utility Bills online and online billing option	04-03-12	DTech	<div style="width: 100%; background-color: gray;"></div>	Complete.
12. 13. Implement Internal 3-1-1 for employees	06-01-12	DTech	<div style="width: 100%; background-color: gray;"></div>	Complete.
13. Implement e-comments on BOS agendas	12-14-12	DTech	<div style="width: 100%; background-color: gray;"></div>	Complete.

Goal 2: Support major business projects

14. Avatar E-health record, e-prescribe	2013	DHHS	<div style="width: 10%; background-color: gray;"></div>	Will continue to 2013 IT Plan
15. Tablet computers for EMD field inspections	2013	EMD	<div style="width: 20%; background-color: gray;"></div>	Will continue to 2013 IT Plan
16. Web-based Cal Win system	2013	DHA	<div style="width: 30%; background-color: gray;"></div>	Will continue to 2013 IT Plan
17. Low Income Health Plan system	7-31-12	DHA	<div style="width: 100%; background-color: gray;"></div>	Complete.
18. Special District Payroll in COMPASS	01-31-12	DTech	<div style="width: 100%; background-color: gray;"></div>	Complete.
19. Total Practice Partner System	6-30-12	DHHS	<div style="width: 100%; background-color: gray;"></div>	Complete.
20. Portal for HazMat plan submittals	July - 12	EMD	<div style="width: 100%; background-color: gray;"></div>	Complete.
21. GPS for Waste Mgt vehicles	7-1-12	W.M.	<div style="width: 100%; background-color: gray;"></div>	Complete.

Focus Area 2: Enhance the County IT Infrastructure

Goal 1: Improve the capabilities of the voice and data networks

<i>Objective</i>	<i>Due Date</i>	<i>Owner</i>	<i>Pct Done</i>	<i>Status description</i>
22. Convert all COSWAN depts. to VOIP	1Q13	DTech		Complete.
23. Update security perimeter policies	10-8-12	DTech		Complete.
24. 800 mhz coverage for City of Sacramento	10-12-12	DTech		Complete.
25. Upgrade COSWAN core network equipment	06-25-12	DTech		Complete.

Goal 2: Improve the cost effectiveness and utilization of IT resources and services

26. Consolidate web content mgt systems	12-31-12	DTech		Complete.
27. Mainframe software upgrade	4Q12	DTech		Complete.
28. SAP 2012 updates for COMPASS	12-15-12	DTech		Complete.
29. Upgrade to Kofax 10	10-15-12	DTech		Complete.
30. Update County IT Profile Report	04-16-12	DTech		Complete.
31. Upgrade AgendaNet to version 6.0	05-02-12	DTech		Complete.
32. Virtual Desktop Proposal for Assessor	05-23-12	DTech		Cancelled.
33. Develop and publish Countywide IT Stds	06-13-12	DTech		Complete.
34. SharePoint as county collaboration tool	07-02-12	DTech		Complete.
35. Upgrade the Accela infrastructure	7-16-12	DTech		Complete.

Focus Area 3: Manage internal IT service delivery from a countywide perspective

Goal 1: Deliver IT services in a consistent manner countywide

36. Reduce pre-printed timesheets to 4000	10-01-12	DTech		Complete.
37. Upgrade to Exchange 2010	4Q12	DTech		Complete.
38. Shared services IT performance metrics	03-01-12	DTech		Complete.
39. Establish new IT governance bodies	06-19-12	DTech		Complete.
40. Update IT contracting policy and contracts	06-22-12	DTech		Complete.
41. My SacCounty Timesheet enhancements	07-16-12	DTech		Complete.

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